

1 APPENDIX E: ATTESTATION OF COMPLIANCE – SERVICE PROVIDERS

Instructions for Submission

The Qualified Security Assessor (QSA) and Service Provider must complete this document as a declaration of the Service Provider's compliance status with the Payment Card Industry Data Security Standard (PCI DSS). Complete all applicable sections and submit to the requesting payment brand.

Part 1. Qualified Security Assessor Company Information

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|-------------------------------|-----------------------------------|-----------------|----------------------------|-------------|-------|
| Company Name: | Trustwave | | | | |
| Lead QSA Contact Name: | Rob McIndoe | Title: | Senior Security Consultant | | |
| Telephone: | (602) 284-0495 | Email: | rmcindoe@trustwave.com | | |
| Business Address: | 8480 E. Orchard Rd. Suite 3300 | City: | Greenwood Village | | |
| State/Province: | CO | Country: | USA | ZIP: | 80111 |
| URL: | http://www.trustwave.com | | | | |

Part 2. Service Provider Organization Information

| | | | | | |
|--------------------------|-----------------|-----------------|-------------------------------|-------------|-------|
| Company Name: | SoftHotel, Inc. | DBA(s): | | | |
| Contact Name: | Mike Kennedy | Title: | President | | |
| Telephone: | (800) 656-7509 | Email: | mike.kennedy@softhotelpmx.com | | |
| Business Address: | 96 W Boston St | City: | Chandler | | |
| State/Province: | AZ | Country: | USA | ZIP: | 85225 |
| URL: | www.staymgr.com | | | | |

Part 2a. Services Provided (check all that apply)

- | | | |
|---|--|---|
| <input type="checkbox"/> Authorization | <input type="checkbox"/> Loyalty Programs | <input type="checkbox"/> 3-D Secure Access Control Server |
| <input type="checkbox"/> Switching | <input type="checkbox"/> IPSP (E-commerce) | <input type="checkbox"/> Process Magnetic-Stripe Transactions |
| <input checked="" type="checkbox"/> Payment Gateway | <input type="checkbox"/> Clearing & Settlement | <input type="checkbox"/> Process MO/TO Transactions |
| <input type="checkbox"/> Hosting | <input type="checkbox"/> Issuing Processing | <input type="checkbox"/> Others (please specify): |

List facilities and locations included in PCI DSS review: SoftHotel corporate office in Chandler, AZ

Part 2b. Relationships

Does your company have a relationship with one or more third-party service providers (for example, gateways, web-hosting companies, airline booking agents, loyalty program agents, etc)?

Yes No

Part 2c. Transaction Processing

How and in what capacity does your business store, process and/or transmit cardholder data? SoftHotel does not store cardholder data. SoftHotel utilizes Shift4 tokenization software to transmit cardholder data.

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| Payment Application in use: | StayMgr |
| Payment Application Version: | 3.0 |

Part 3. PCI DSS Validation

Based on the results noted in the Report on Compliance ("ROC") dated October 14, 2009, Rob McIndoe asserts the following compliance status for the entity identified in Part 2 of this document as of October 14, 2009 (check one):

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|-------------------------------------|--|
| <input checked="" type="checkbox"/> | <p>Compliant: All requirements in the ROC are marked "in place," and a passing scan has been completed by the PCI SSC Approved Scanning Vendor Trustwave thereby SoftHotel has demonstrated full compliance with the PCI DSS 1.2.</p> |
| <input type="checkbox"/> | <p>Non-Compliant: Some requirements in the ROC are marked "not in place," resulting in an overall NON-COMPLIANT rating, or a passing scan has not been completed by a PCI SSC Approved Scanning Vendor, thereby SoftHotel has not demonstrated full compliance with the PCI DSS.</p> <p>Target Date for Compliance: Click here to enter a date.</p> <p>An entity submitting this form with a status of Non-Compliant may be required to complete the Action Plan in Part 4 of this document. Check with the payment brand(s) before completing Part 4, since not all payment brands require this section.</p> |

Part 3a. Confirmation of Compliant Status

QSA and Service Provider confirm:

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|-------------------------------------|---|
| <input checked="" type="checkbox"/> | The ROC was completed according to the PCI DSS Requirements and Security Assessment Procedures, Version 1.2, and was completed according to the instructions therein. |
| <input checked="" type="checkbox"/> | All information within the above-referenced ROC and in this attestation fairly represents the results of the assessment in all material respects. |
| <input checked="" type="checkbox"/> | The Service Provider has read the PCI DSS and recognizes that they must maintain full PCI DSS compliance at all times. |
| <input checked="" type="checkbox"/> | No evidence of magnetic stripe (i.e., track) data, CAV2, CVC2, CID, or CVV2 data, or PIN data storage after transaction authorization was found on ANY systems reviewed during this assessment. |

Part 3b. QSA and Service Provider Acknowledgments

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| <p>Signature of Lead QSA ↑ <i>Robert J. McIndoe</i></p> | <p>Date: October 14, 2009</p> |
| <p>Lead QSA Name: Rob McIndoe</p> | <p>Title: Senior Security Consultant</p> |
| <p>Signature of Service Provider Executive Officer ↑ <i>JM Kennedy</i></p> | <p>Date: 10/15/09</p> |
| <p>Service Provider Executive Officer Name: JM KENNEDY</p> | <p>Title: PRESIDENT</p> |